



Behavioral Observation & Intervention (BO&I)

COURSE OVERVIEW

This course is designed for safety professionals, operational leaders, WSH Officers, line supervisors, HR professionals, and anyone responsible for workplace safety culture and incident prevention. It is suitable for individuals working across different industries and organizations, including manufacturing, construction, logistics, marine, healthcare, and more.

COURSE CONTENT

1. Introduction: The Problem & Legal Framework (WSHA, RM 2.0)
2. The Safety Triangle & Hierarchy of Controls
3. Understanding Behaviour vs. Attitude
4. The 3 Natural Behaviour Laws
5. The ABC Model (Activator – Behaviour – Consequence)
6. Positive Reinforcement vs. Punishment
7. The 3-Step BO&I Cycle (Scan – Act – Follow-up)
8. Observation Checklists & Critical Behaviours
9. Effective Intervention & Feedback (Do-Again Method)
10. Data Collection, % Safe Calculation & Trend Analysis
11. Antecedent Analysis & Root Causes
12. Total WSH: Fatigue, Stress, Chronic Disease & Mental Wellbeing
13. BO&I for Different Worker Groups (Young, Mature, Foreign, Temporary, Contractors)
14. Sustaining BO&I & Program Audit

WHO SHOULD ATTEND THIS COURSE?

WSH Trainers, WSH Officers, WSH Consultants, WSH Managers, WSH Professionals, WSH Coordinators, Site Supervisors, Operations Managers, Team Leaders, HR Business Partners, and any other workplace supervisors and Managers responsible for safety observation and intervention.

PRE-REQUISITES / ASSUMED SKILLS AND KNOWLEDGE

Learners are assumed to:

Have basic supervision or team leadership experience

Have basic knowledge of Singapore Workplace Safety and Health (WSH) requirements

Have basic knowledge of a safety management system (e.g., RM 2.0, ISO 45001)

Have basic knowledge of personal protective equipment (PPE)

Be able to follow written and oral work instructions

Be able to listen, read, speak and write English at a proficiency level equivalent to the Employability Skills System (ESS)

level 2

Be able to manipulate numbers at a proficiency level equivalent to ESS level 2

COURSE DURATION: 6 Hours (Including 1 Hour Assessment)

ASSESSMENT: Case Study (cs)/Theory

ATTENDANCE: 100% Required

PASSING MARK: 100% for each assessment mode

CERTIFICATION: Upon completion of the course, a Certificate of Competency endorsed by Dynamic Safety Pte Ltd will be issued to all participants.

FUNDING: Not Available

SDU POINTS: 6 SDU Points

VENUE: 116 Lavender Street, #02-01, Pek Chuan Building, Singapore 338730.

(or)

48 Toh Guan Road East, #04-149 Enterprise Hub, Singapore 608586

PRICE: SGD \$80.00 + GST

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